



**SOARING TO NEW HEIGHTS**

Annual Report — Fiscal Year 2013



CITY OF SAN ANTONIO  
**ANIMAL CARE SERVICES  
DEPARTMENT**

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# MISSION STATEMENT

Animal Care Services' mission is to encourage responsible pet ownership by promoting and protecting the health, safety, and welfare of the residents and pets of San Antonio through education, enforcement, and community partnership.



## Bandit's Big Adventure

In March of 2013, Howard's brother-in-law stopped by his house for a visit and wasn't watching when Bandit bolted out the door. They looked everywhere for him for months, but never found a trace of him or anyone who had seen him. They had pretty much given up hope of ever seeing him again when he turned up at ACS in September. Luckily, Bandit had a microchip so we could let Howard know that Bandit was here. If that's not incredible enough - keep reading! Bandit went missing from Killeen, Texas - 150 miles away from San Antonio!!

Howard was so excited to hear that Bandit was safe. He was down here the very next day to pick him up and take him home. Howard says Bandit went everywhere with him and was his constant companion. Bandit was a little unsure of what was going on when Howard showed up 6 months later, but he says by the time he got him home and Bandit saw his backyard, everything clicked into place. By that evening, Bandit was sitting on his lap and watching TV with him like he always used to and he hasn't let Howard out of his sight for minute! We are so happy these two best friends are back together again - all thanks to a tiny microchip! Does your pet have a microchip?





# THE DIRECTOR'S DESK



Fiscal Year 2013 has been a landmark year in Animal Care Services' (ACS) growth and development—breaking records along the way. The changes implemented in the 2011 Strategic Plan highlighting three (3) core objectives—1) Enhanced Enforcement; 2) Controlling the Stray Population; and 3) Increasing the Live Release rate—continue to be our guides as we move into the new year.

In FY 2011, the department's Live Release rate was 32%. With the implementation of the Strategic Plan, an increase in budgetary funding, thinking innovatively, and building stronger community partnerships, the department's Live Release rate for FY 2012 was 62%. I am elated to share that the department's overall Live Release rate for FY 2013 is 77% and **almost 89% for healthy/treatable pets**—a new record for ACS!

Not only is our Live Release rate a new record, but several other divisions entered new territory as well. In our Live Release division, we had more adoptions this year than ever—7,165 pets found their forever homes. Our Rescue/Foster staff were able to find temporary placement for over 2,000 pets while they waited for their new homes. Nearly 12,000 pets were

transferred to our rescue partners, a statistic solidifying the importance of our community partnerships in saving thousands of lives. Finally, our clinic staff completed 17,500 surgeries this year—that's 58% more surgeries than in FY 2012!

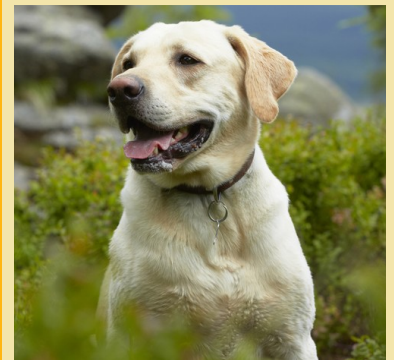
FY 2013 was not only about breaking new ground; we spent the year laying the foundation to continue our successes into the future. We have over 130 departmental policies in publishable format ensuring all staff members are aware of and understand key aspects of the department. Additional training was provided for our clinic staff on new and innovative medical techniques in shelter medicine allowing them to help care for the over 29,000 pets that came through our door this year. Within our Field Operations division, a new violation guide was created providing consistency when issuing citations. All Officers received additional training in conjunction with our new GPS dispatch system. These enhancements aided our Officers in the 92,000 call-for-service requests received this year. All of these enhancements are aimed at ensuring consistency across all divisions while providing superior customer service

As we transition to FY 2014, our focus shifts slightly. The foundation for Increasing the Live Release rate was laid in FY 2013 and transitions well into FY 2014 with the continuation of the High Volume Pet Partner and Rescue Partner Incentive Programs, and the opening of the new Brackenridge facility in October 2013. We will be working on Initiatives in FY 2014 focusing on Enhanced Enforcement including the continuation of the Comprehensive Neighborhood Sweeps Initiative (CNSI) and concentrated targeted sweeps to impound and reduce the loose/stray dog population. We will also propose several changes to the City Code. These changes are mandatory spay/neuter after the first impoundment and the adoption of a civil citation process. Through these Initiatives, we can emphasize responsible pet ownership while holding pet owners more accountable.

While we celebrate a fantastic FY 2013, we know there is still much more work to do. We look forward to soaring to new heights in FY 2014.

Thank you,

*Kathy Davis*



# DIVISION HIGHLIGHT

## Administration

### Did You Know...?

Our 4 Customer Service Representatives handled almost 40,000 transactions and generated over 12,000 receipts!



Our Fiscal Staff of 4 processed 3,000 invoices ensuring our staff had everything they need to complete their daily duties!

### FY 2013 Achievements

In FY 2013, our Administrative staff oversaw the successful completion of two new partnerships—with San Antonio Pets Alive! and Pet Shotz—for the management of the new Brackenridge Facility which will house 3,000 additional pets and ensure that 4,000 pets are neutered in the first year. While the City provided the Capital funds to build the new facility, the City will not be responsible for funding its operations. This will save the City up to \$2 M annually.

In addition, a successful partnership was created with the Animal Defense League for the construction of a new facility at their location which will result in the rescue of over 3,184 additional pets annually for 25 years. While the City will provide the Capital funds required to build the new facility, the City will not be responsible for funding its operations. This will save the City up to \$550,000 annually.

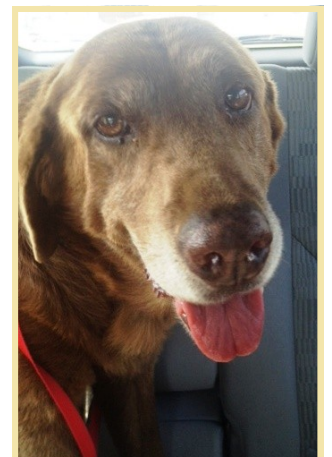
### ***Furry, Four-legged Office Mates Steal Staff's Hearts***

The department's administration building is no longer just offices for department leadership and administrative staff. It is not uncommon to walk through our building to find a four-legged friend lounging about—whether in a chair of an office or exploring the halls. Multiple office pets now call the administration building their home—including Gonzo. Gonzo is a 5-year old blind domestic longhair cat who came in as a stray. Our Shelter Operations Manager (known for housing the exotic pets that come into ACS like ferrets, turtles, hedgehogs, and the like in her office) fell in love with him. You can now find Gonzo roaming the “walls” (due to his lack of vision) or napping in the one of the chairs in pretty much any office he walks by.



As Public Information Officer for Animal Care Services, Lisa Norwood gets to see the incredible work our shelter staff does everyday—saving pets and changing lives. She was given an opportunity to be involved in that positive change when she met Myrtle. Myrtle was an older, chocolate lab blend—with the emphasis on older *and* blend. She'd been around the block a time or two. Lisa took Myrtle in for foster following her “impromptu” tour of the Administration building with a member of our Rescue staff. She became Lisa's constant companion and came to work with her every day—where she went from office to office in the Administration Building knowing if she flashed her pretty brown eyes and wagged her tail enough, staff couldn't resist and gave her treats—lots of them. But don't worry, we won't tell anyone, Myrtle. It's just between us!

ACS rescue partner SNIPSA gave her a second chance after it was discovered she was heartworm positive. Dozens of French fries and several months of foster care later, Myrtle has a family to call her own. She's now known as Molly Ann and she's cherished by a local mom and her daughter. They've brought this sweet “grandma dog” into their home *and* their hearts. Myrtle was always optimistic her day would bring her one more pat, one more treat. She brought joy to so many people with her hopeful outlook. It's that same attitude that makes the ACS staff work *every* day—in *every* way—for *every* pet.





# DIVISION HIGHLIGHT

Live Release

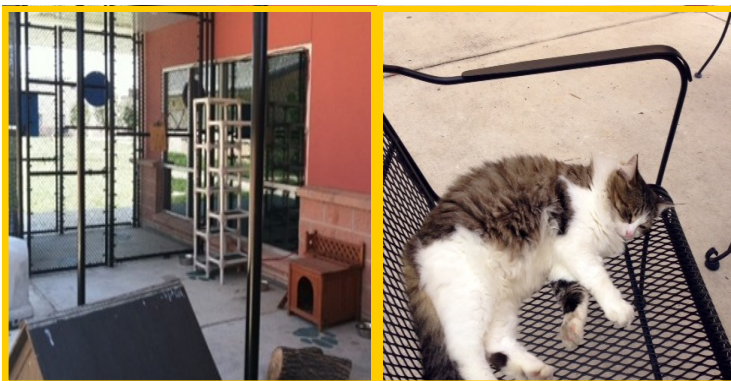
## Helping Those In Need



Run by our Volunteer Coordinator, Jeanne Saadi, the ACS Pet Pantry provided nearly 29,000 pounds of donated pet food to nearly 200 families who are on government assistance, who may have fallen on hard times or who otherwise may have had to surrender their pet to ACS. Residents needing the assistance of the ACS Pet Pantry can visit the ACS Annex Building Tuesday–Saturday from 3:00pm–7:00pm.

## Kitty City!

Did you know that ACS has a Community Cat Colony? Trap-Neuter-Return (TNR) is sweeping the nation. Cats, by nature, are territorial, food hunters, and can generally defend themselves. Trapping a cat, sterilizing them, and returning them to his natural habitat while preventing more unwanted litters of kittens is the best way to naturally control the community cat population. Meet “Rose”, one of the many community cats you’ll see roaming our campus, lounging on a chair near our clinic.



## Record Breaking!

**7,165** Adoptions!

**2,075** Fosters!

## Starting Young: Teaching Students the Importance of Responsible Pet Ownership

For 22 years, Jesse Enriquez, has been our Health Education Specialist, speaking to elementary, middle, and high school students around the City. His presentations focus on bite prevention, rabies awareness, and responsible pet ownership. Oftentimes, focusing education efforts on our younger generation is the key to modifying a family’s knowledge and habits with pets.



Of the 177 school calendar days available, Jesse is at a school for 170 of them. In FY 2013, Jesse spoke to 71,900 students and just under 4,000 adults. In addition to Jesse’s schoolwork, he also issues 10,000 free City licenses each year, in conjunction with our community partners, who often issue a license at the time of their free spay/neuter!

We even have several staff members who remember Jesse speaking to them as elementary students years ago!  
*How cool is that?!*



# DIVISION HIGHLIGHT

## Shelter Operations

### Employee Spotlight



Todd Troland and Cerwyn Alexander, Animal Care Attendants, are two star employees! Todd began with ACS almost 3 years ago and helps take care of our wonderful dogs at Brooks. The compassion and love he shows every pet he comes in contact with is evident through the level of care he provides.

Cerwyn has also been with ACS for over 3 years. Not only does he provide special care for our pets, Cerwyn goes above and beyond with special projects around campus. No job is too big and his “can-do” attitude becomes quite infectious!

### Did You Know...?

It took over 160,000 pounds of dog & cat food to feed the 29,000 pets in our care this fiscal year!



Thank You Hill's Science Diet for providing food for our pets at solely the cost of freight shipping.

## Livestock Area Enhancements

Animal Care Services took in more than 30 extra-large pets this fiscal year. With an average stay of 21 days, it's vital that our extra-large pets are comfortable. Our shelter staff completed a variety of enhancements to our livestock area. Some of these enhancements include: new hay feeding troughs to provide better quality feeding protocols for our horses, new mats to increase safety for our hooved pets, shade covers to provide sun protection, and a new covered equine stock for our temporary horse corral.

As the shelter continues to see an increase in the number of large animals we take in, these enhancements will allow for a increased quality stay while our Live Release staff works to find them placement options.





# DIVISION HIGHLIGHT

## Clinic

17,500!

Our talented and hard-working Clinic staff performed 17,500 surgeries this fiscal year! That's 58% more surgeries than FY 2012 and the most surgeries in one year at ACS – EVER!

## Welcome Dr. McGookey!



We would like to extend a warm welcome to our new Staff Veterinarian, Dr. David McGookey, who will aide our Chief Veterinarian in ensuring all pets in our care are receiving the best medical attention as possible. Dr. McGookey comes to us with over 15 years in veterinary medicine and an interest in behavior and emergency medicine that tie in well with shelter medicine. Dr. McGookey is married with three children and has already adopted an ACS kitty named “Rexi” who is physically challenged in her forelimbs.

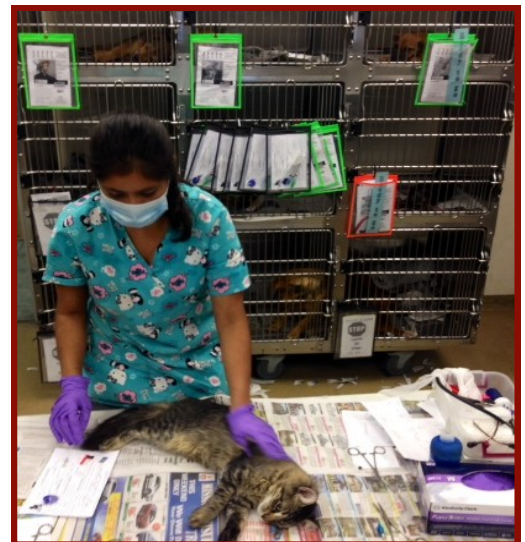


## Did You Know...?

One Vet Tech provides Intake vaccines to 50 to 100 pets per day!



In preparing for our pets to go to their forever homes, four Vet Techs manage anywhere from 60 to 90 medical work-up and surgery pets (like the cats pictured here) per day!



# DIVISION HIGHLIGHT

## Field Operations

Gone is the old-school notion of Animal Care Officers as “dog-catchers.” Today’s Officer is an investigator; utilizing skills, training, and superior customer service in making every effort to return a pet to their home (while educating residents and issuing warnings and citations for non-compliant owners) out in the field prior to bringing a pet to the shelter.

### Specialized Enforcement Teams

Not only does the department have patrol officers who respond to hundreds of call-for-service requests every day, we also have several specialized teams focusing on keeping our neighborhoods safe.

**BITES** – Our 5-person Bites Team is tasked with investigating the over 4,500 bite cases we received this fiscal year. Ensuring owners of any pets involved in a bite case are adhering to State Laws and quarantine requirements for Rabies Observation.

**CRUELTY INVESTIGATIONS** – Our 4 Cruelty Specialists often have the hardest task—bringing those who are especially cruel and abusive towards our four-legged friends to justice. Through additional training and innovative forensic techniques, ACS filed 113 cruelty cases with the District Attorney’s Office in FY 2013—a 290% increase from FY 2012!

**DANGEROUS/AGGRESSIVE** – Our 2-person Dangerous/Aggressive Investigations team investigates those pets that are most at-risk of endangering residents and other pets. Through a legal affidavit and corresponding investigation process, our team prepares a thorough case file for use by the Department Director to make a determination whether an owner can keep their aggressive or dangerous dog; provided there is adherence to City ordinances to keep their pet, themselves, and their neighbors safe.

**SWEEPS** – 2 Sweeps Officers conduct focused impoundments and provide education in areas with the highest number of stray pets and call-for-service requests—these areas also happen to be located within our CNSI areas and are in connection with zip codes that qualify for low-cost vaccines and free spay/neuter.

**PERMITS** – 2 Officers handle permits for any animal-related business or entity within the City by conducting inspections and ensuring compliance with local and State laws.

### By The Numbers...

16,500 Pets Picked Up Off City Streets

1,082 Pets Returned to their Owner in Field

42 Dogs Designated as Aggressive/Dangerous

113 Cruelty Cases Filed with District Attorney

5,000 Citations/Warnings Issued

### Investigating—and Saving Lives— from “S.A.” to “M.I.A.”

Officer Jessica Travis, our Dangerous/Aggressive Dog Investigator, received some praise from the other side of the country. Officer Travis went to a home to conduct a follow up inspection on a local dog deemed dangerous by the City whereupon arrival, found the home vacant and boarded up. Upon recollection of previous case notes, discovered that the owner and the dog may have moved back to Miami, Florida. The owner and the dog were no longer in San Antonio. Case closed, right? However, after doing some additional investigation, Officer Travis discovered that the owner had a number of active warrants with the City of San Antonio and was considered armed and dangerous.

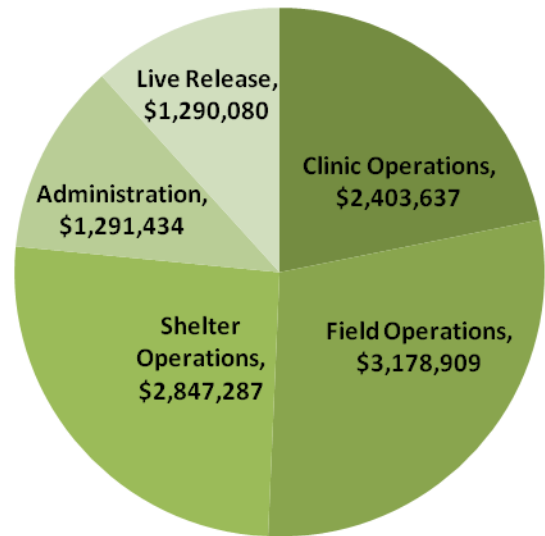
Officer Travis went above and beyond to alert authorities in Miami and provided them with a copy of his driver’s license. They located the dog at the residence on the owner’s driver’s license, secured an extradition warrant for the owner, but were unable to apprehend the owner or seize the dog. Due to Officer Travis’ diligent casework, Miami authorities used her case file to ask for a petition to seize the dangerous dog in Miami. Thank you Officer Travis for her outstanding casework, follow through, and commitment as an Investigator in going above and beyond to ensure the citizens of San Antonio—and Miami—are safe!

The FY 2013 Adopted Budget allocated \$10.91 million, an increase of 13% for FY 2013, for an anticipated 60% Live Release Rate. With the department's Live Release rate higher than budgeted and associated expenses to maintain the higher Live Release rate, City Council approved an ordinance adjustment of \$130,000 in May which increased the department's budget to \$11.04 million.

With the assistance of City Council and the use of grants and donations (ASPCA Rachael Ray \$100K Challenge, Petco Corporation & Foundation, etc.), ACS was able to stay within budget and maintain an unprecedented 77% Live Release rate.

The Adopted Budget for FY 2014 is \$11.26 M for an anticipated 75% Live Release rate.

## FY 2013 Actuals



## Budget Summary

General Fund	Adopted Budget	Revised Budget	Change (\$)	Change (%)	Staffing Levels	Change (\$)	Change (%)
Fiscal Year 2012	\$9.45 M	\$9.64	-	-	129	-	-
Fiscal Year 2013	\$10.91 M	\$11.04 M	\$1.4 M	15%	136	+7	5%
Fiscal Year 2014	\$11.26 M	-	\$220 K	2%	130	-6	-4%

## Cindy Lou Who?

### Down on her luck pup gets the royal treatment

Cindy Lou had not lived the best life. Part of a large cruelty confiscation, Cindy Lou, a 6 to 7-year old Pit Bull, was extremely emaciated, scared, and had not felt the love or compassion of a human—until she arrived at ACS. When Cindy Lou and her couple dozen other brothers and sisters were awarded to ACS, our Rescue/Foster team jumped into action. Cindy Lou, being an older “mama” dog who has had multiple litters of puppies, chances of finding her placement dwindled day-by-day. Heather, our Rescue/Foster Supervisor, a mother or two herself, felt a strong connection to Cindy Lou. Despite space and capacity concerns, Heather was determined to find her a home. Heather brought Cindy Lou to the Rescue/Foster office where she slowly put on weight and went from cowering in the corner, to a tail-wagging, toy-stealing, smiling furry. For almost 4 months, Cindy Lou hung out with our doggies, got lots of walks, and treats as she waited patiently to find her forever home. Heather wasn't going to let Cindy Lou go with just anyone. Enter: the Rodriguez Family.

Jesse and Maria Rodriguez saw a morning news segment on adopting shelter pets. Having rescued several other pets, they were ready to bring another dog into the mix—a mature dog. Upon arrival at ACS, they passed by Cindy Lou hanging out in a play yard looking quite lonesome at the time and asked for more information. Upon hearing her tale, they interacted more with her. The more time they spent with Cindy Lou, the more they fell in love with her. They noticed her dark brown eyes, that when you look at her, can see right through the neglect and sadness from the past to the beauty in her; how she licks your hand or nudges your leg with her head to get your attention. The Rodriguez Family had to take her home.

Like most dogs, especially ones who've lived the life of Cindy Lou, the first few days were teaching moments for both Cindy Lou and her new family. However, Princess (her new name, how fitting) no longer lives her life on a chain. She enjoys daily walks and car rides and plays in the yard with furry sisters. She loves to be chased and adores the hugs and kisses and occasional “human food” she gets (when Mom and Dad think they aren't looking) from her two human sisters. We recently received a message thanking us for providing her with love and care—something she has never felt—until it was time for the Rodriguez Family to find her.

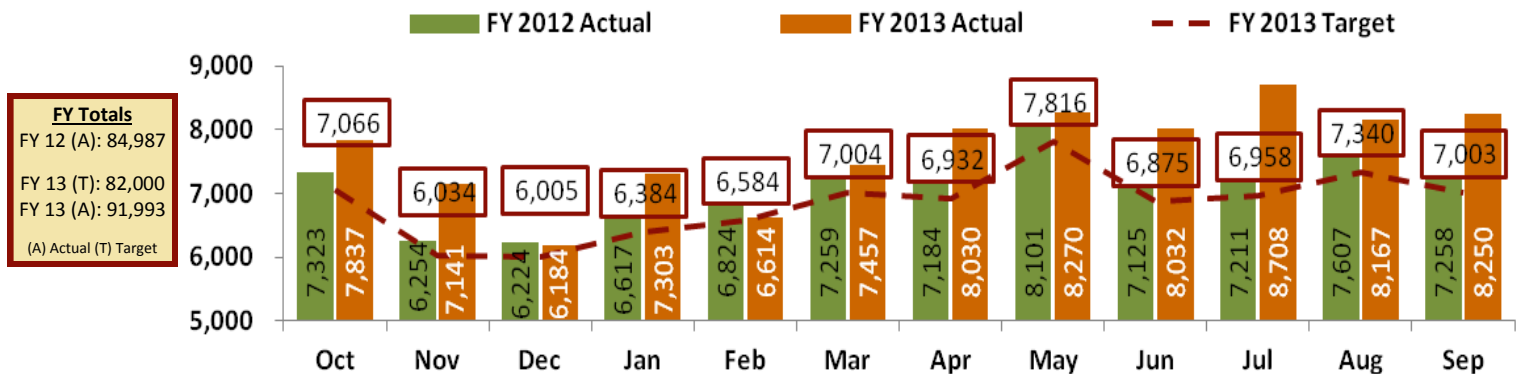




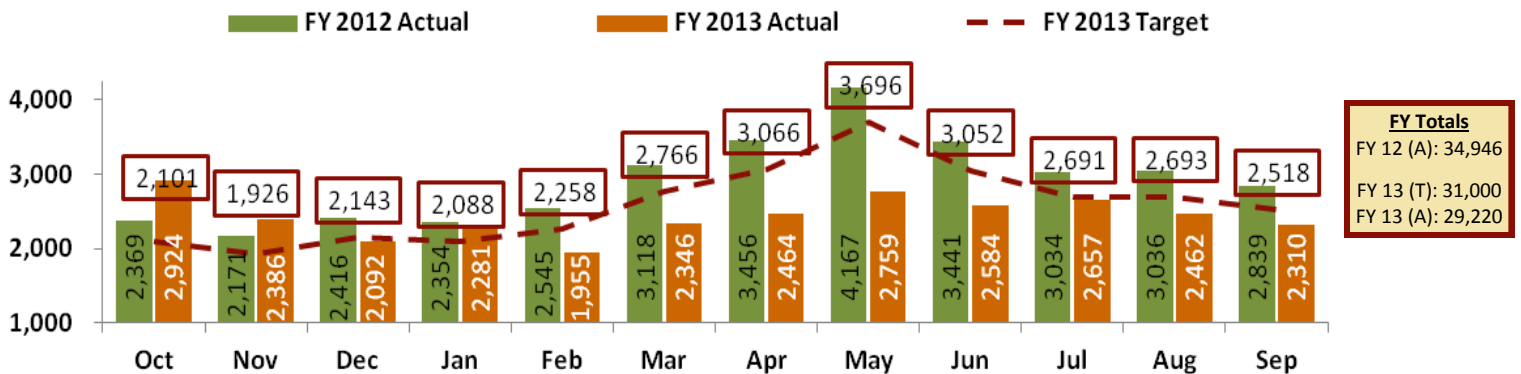
# ENFORCEMENT INDICATORS

Animal Care Services' (ACS) first strategic priority is to enhance the department's enforcement efforts. Animal Care Services is responsible for protecting the health and safety of citizens and their pets in San Antonio. For FY 2013, the department received 91,993 call-for-service requests (this dramatic increase over FY 2012 is due to Officers being more proactive and initiating calls and follow-ups while in the field thereby decreasing the number of citizen-initiated requests), impounded 29,220 pets, and issued 5,070 citations and warnings.

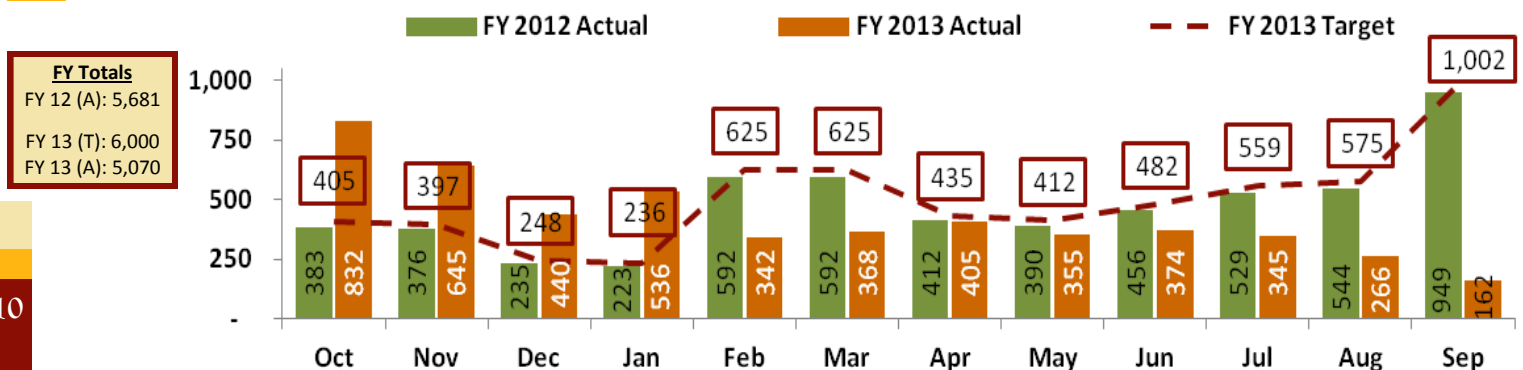
## Call-for-Service Requests



## Impoundments



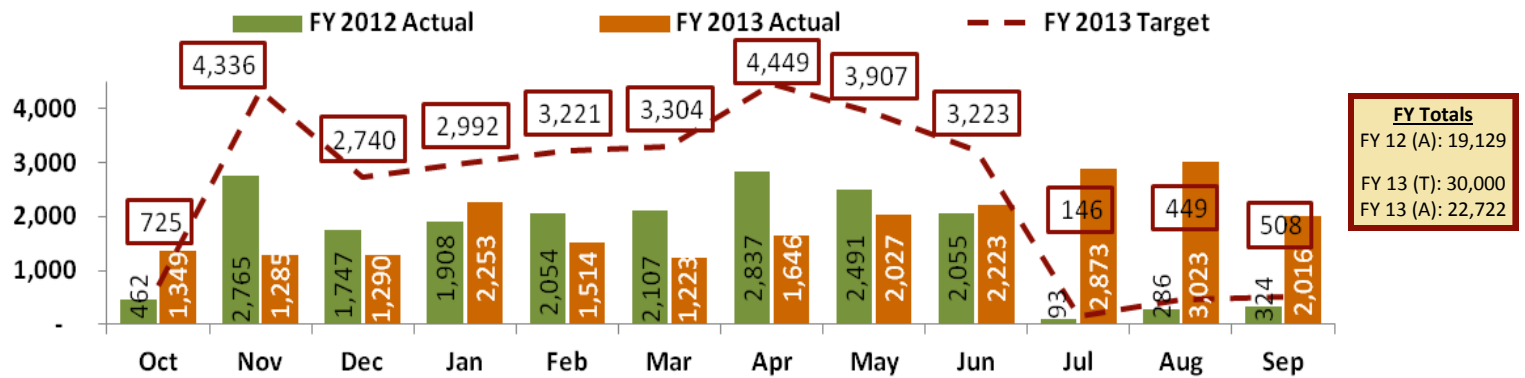
## Violations



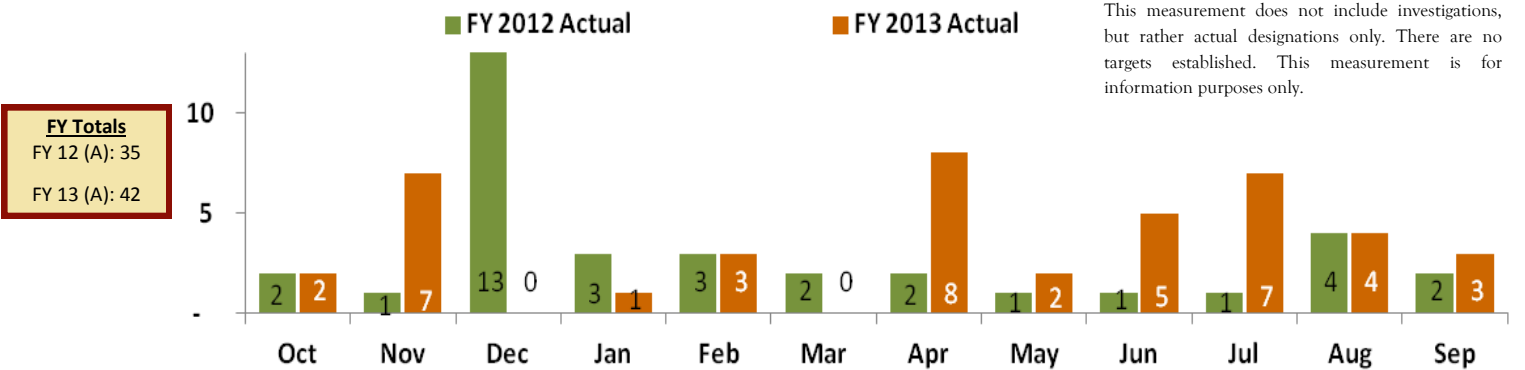
# ENFORCEMENT INDICATORS

Additional measurements used to evaluate ACS' strategic priority of enhanced enforcement include the number of city licenses issued, the number of dogs designated as aggressive/dangerous and the number of cruelty cases filed with the District Attorney's Office. The last two measurements are included to show that ACS views enhanced enforcement as important and will take steps to ensure public safety as well as compliance with the law. For FY 2013, the Department issued 22,722 city licenses, designated 42 dogs as aggressive or dangerous, and filed 113 animal cruelty cases with the District Attorney's Office..

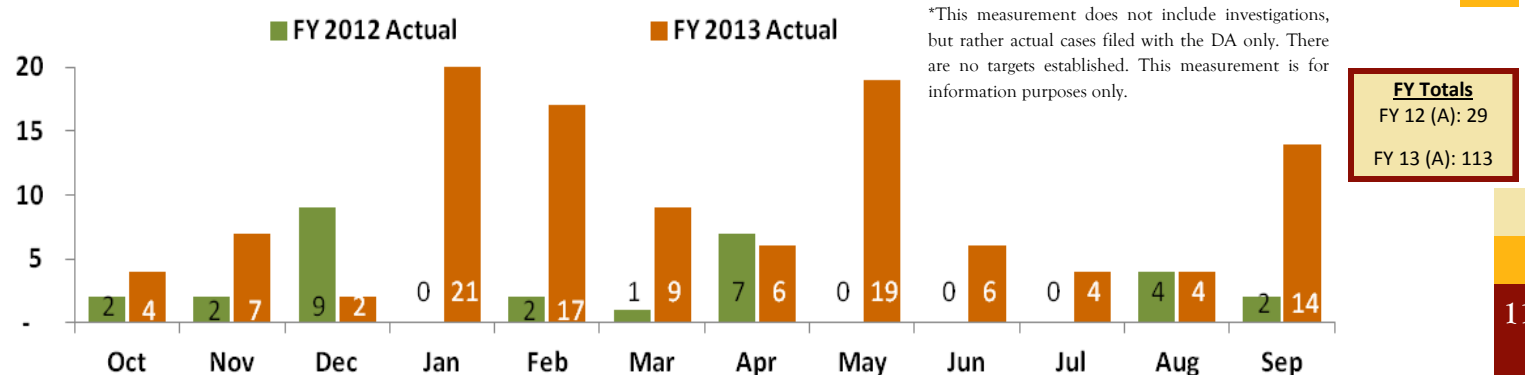
## City Licenses



## Aggressive/Dangerous Dog Designations



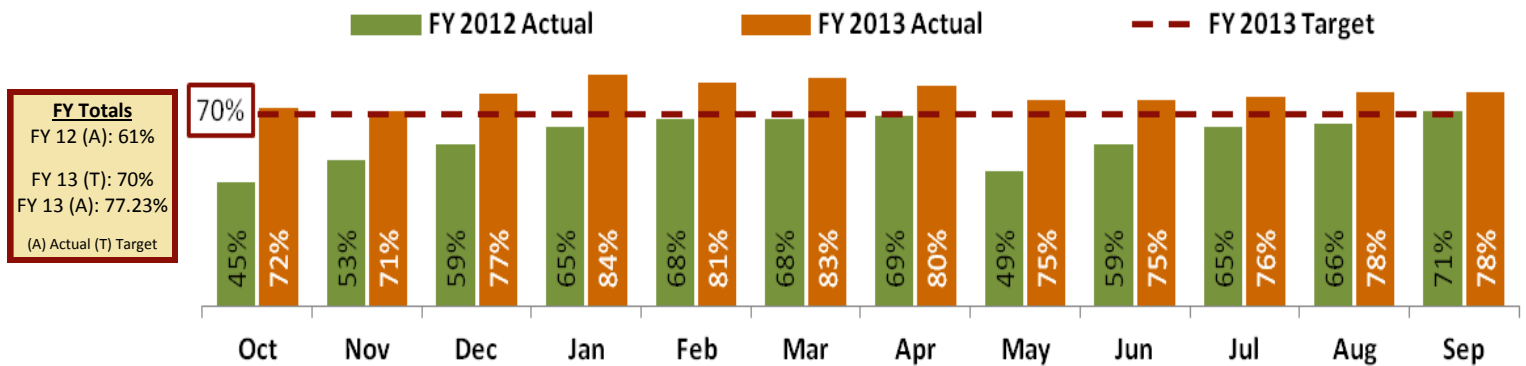
## Cruelty Cases



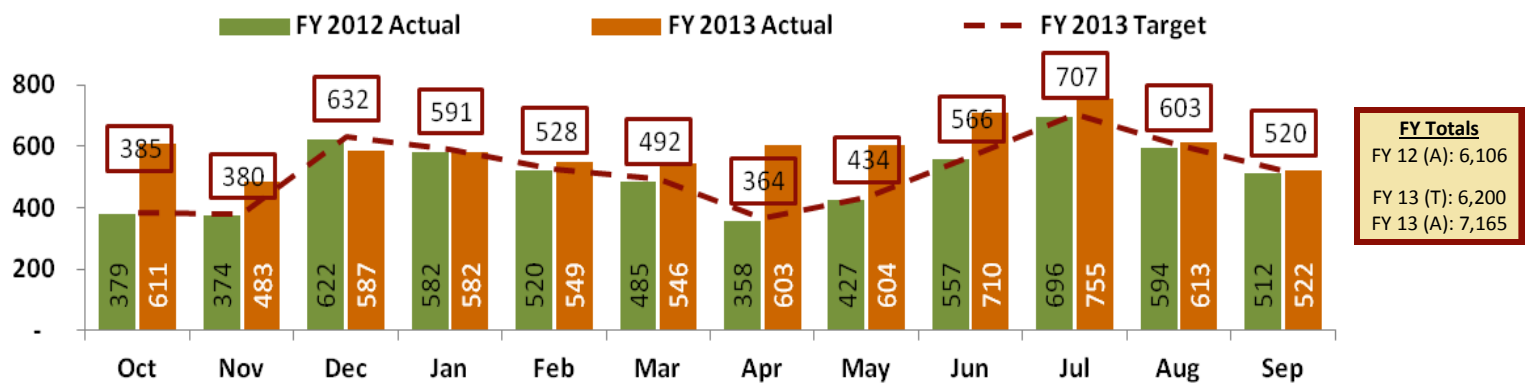
# LIVE RELEASE INDICATORS

Animal Care Services' (ACS) second strategic priority is to increase its "Live Release" rate. The Live Release rate is calculated as the percentage of Adoptions + Rescues + Return-to-Owners (RTOs) + Trap-Neuter-Returns (TNRs) out of the total number of dogs and cats outcomed. In FY 2013, ACS achieved a 77% Live Release rate, the highest in the department's 60-year history. In addition, the Live Release division adopted out 7,165 pets and transferred 11,900 pets to our rescue partners.

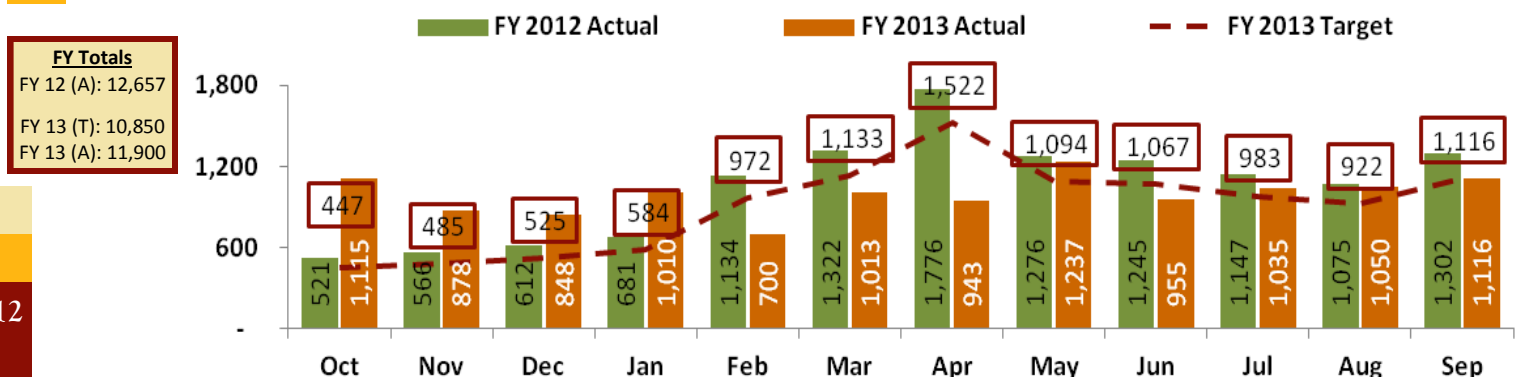
## Live Release Rate



## Adoptions



## Rescues

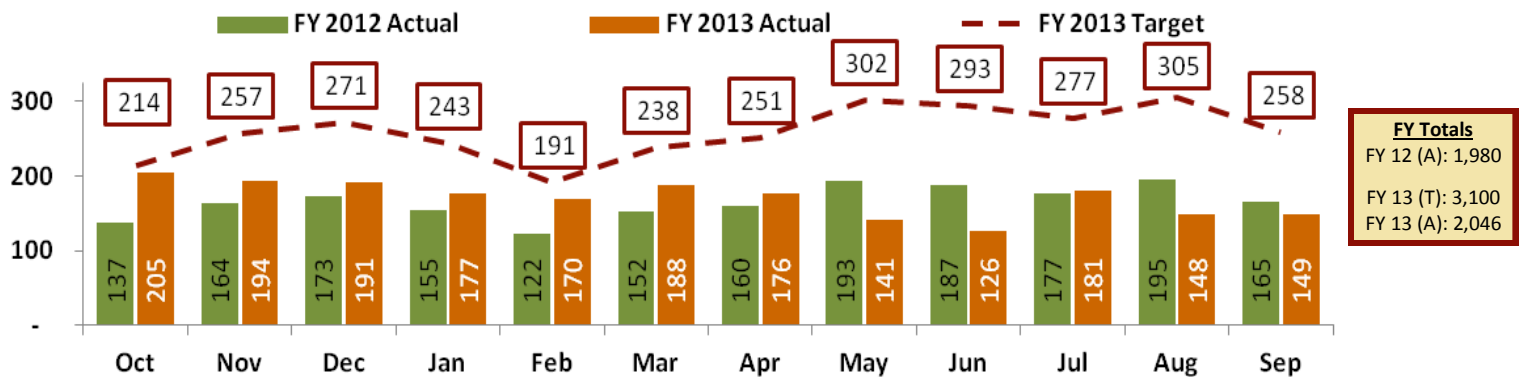




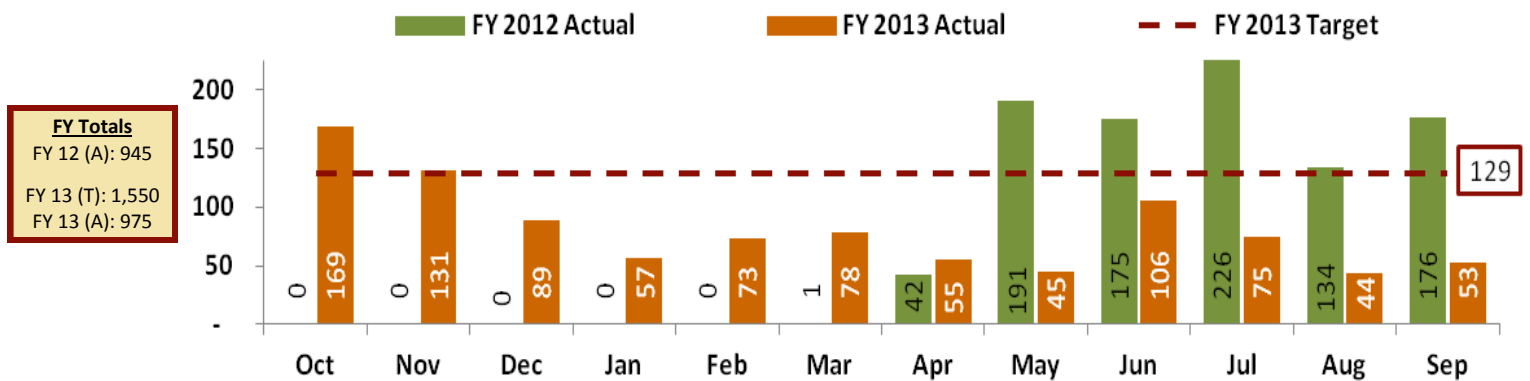
# LIVE RELEASE INDICATORS

Additional measurements used to evaluate ACS' second strategic priority of increasing its Live Release rate include Return-to-Owner (RTO), Trap-Neuter-Return (TNR), and Foster. In FY 2013, 2,046 pets were returned to their owner (RTO) and 975 cats were placed in the Trap-Neuter-Return (TNR) program. 2,075 were pets entered into the ACS Foster Program, alleviating shelter capacity issues and allowing ACS to humanely care for more pets.

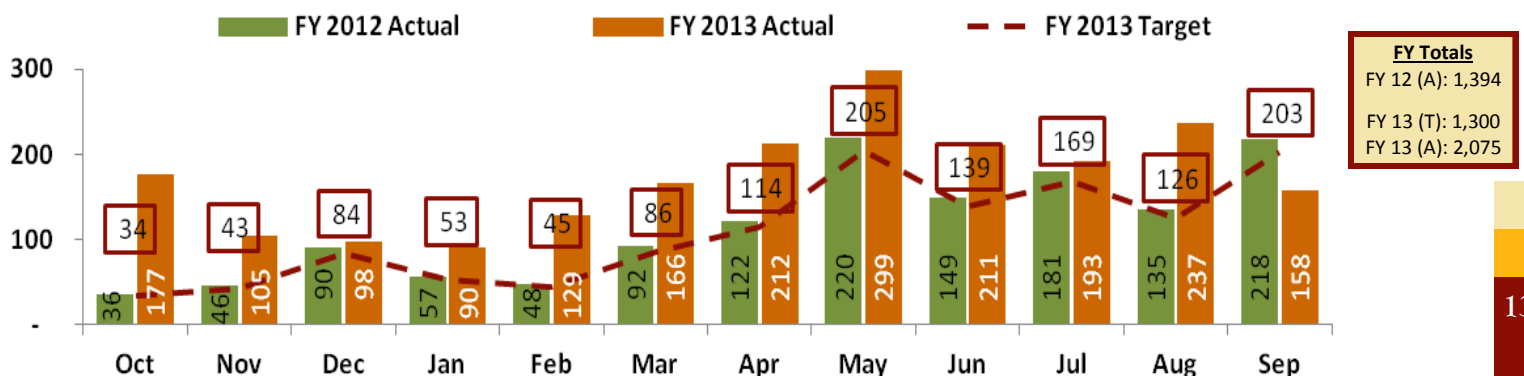
## Return-to-Owner's (RTO's)



## Trap-Neuter-Return's (TNR's)



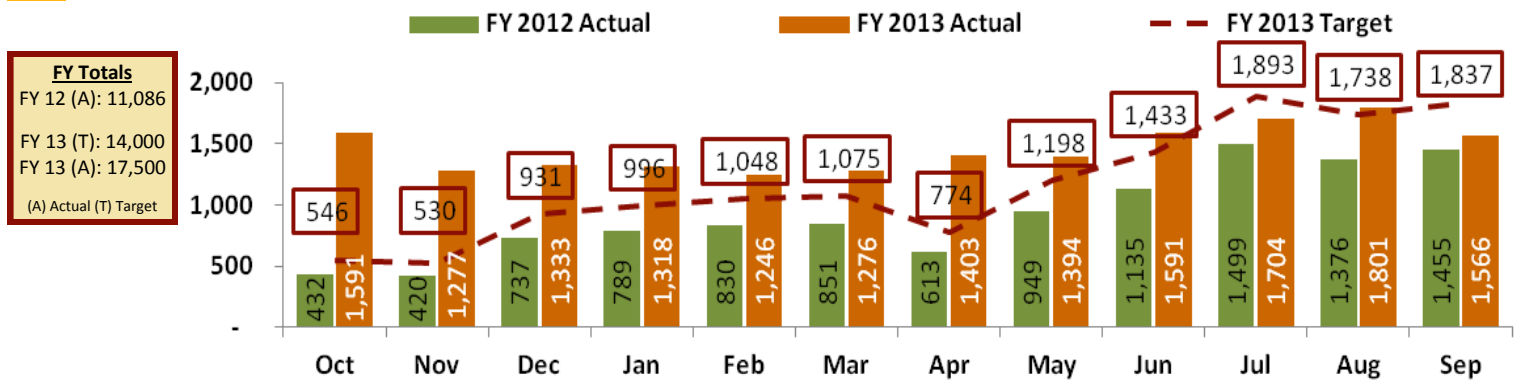
## Fosters



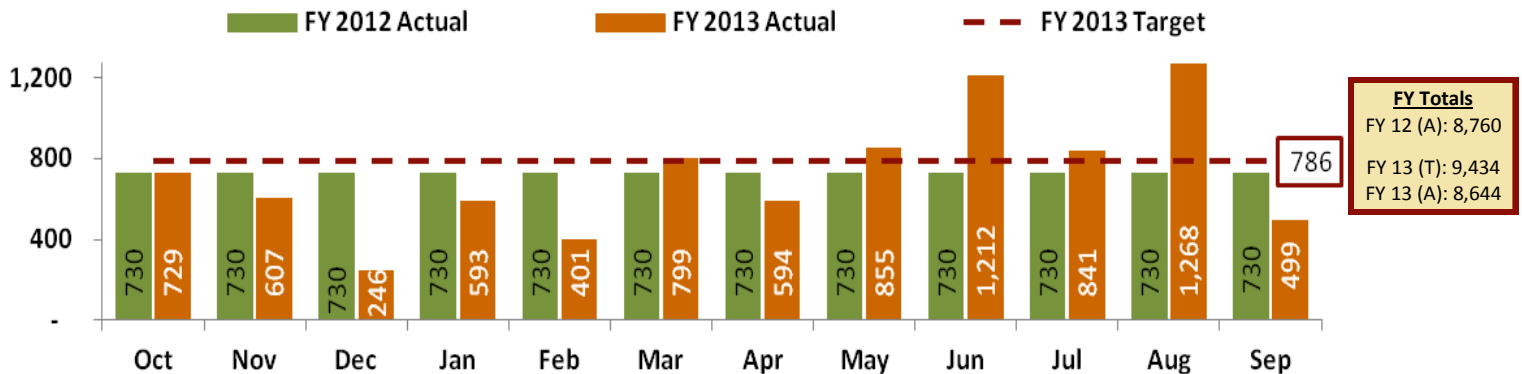
# CONTROL INDICATORS

Animal Care Services' (ACS) third strategic priority is to improve the control of the stray pet population. Through continued efforts such as increased spay/neuter surgeries, the Comprehensive Neighborhood Sweeps Initiative (CNSI), and improved licensing, the City should see a reduction in roaming pets as well as lower pet intake over time. In FY 2013, ACS completed 17,500 in-house surgeries—a new record. Further emphasizing the need for increased spay/neuter awareness, our partners added to our number by performing 8,644 surgeries funded by ACS. 35,779 deceased animals were picked up by the City's Solid Waste Management Department; of those animals, 27,687 were cats or dogs.

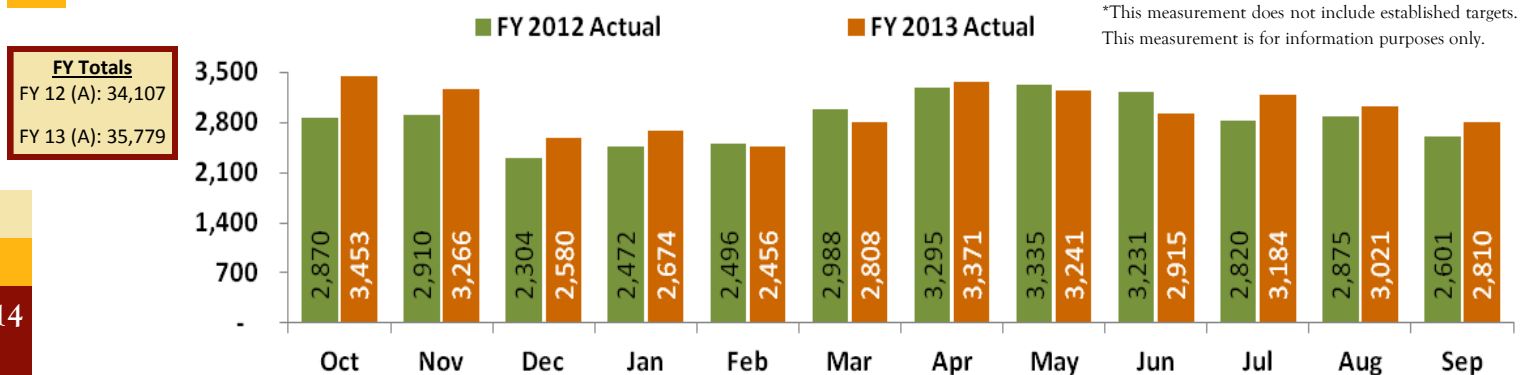
## Surgeries (ACS)



## Surgeries (Partners)



## Deceased Animal Pick-Up

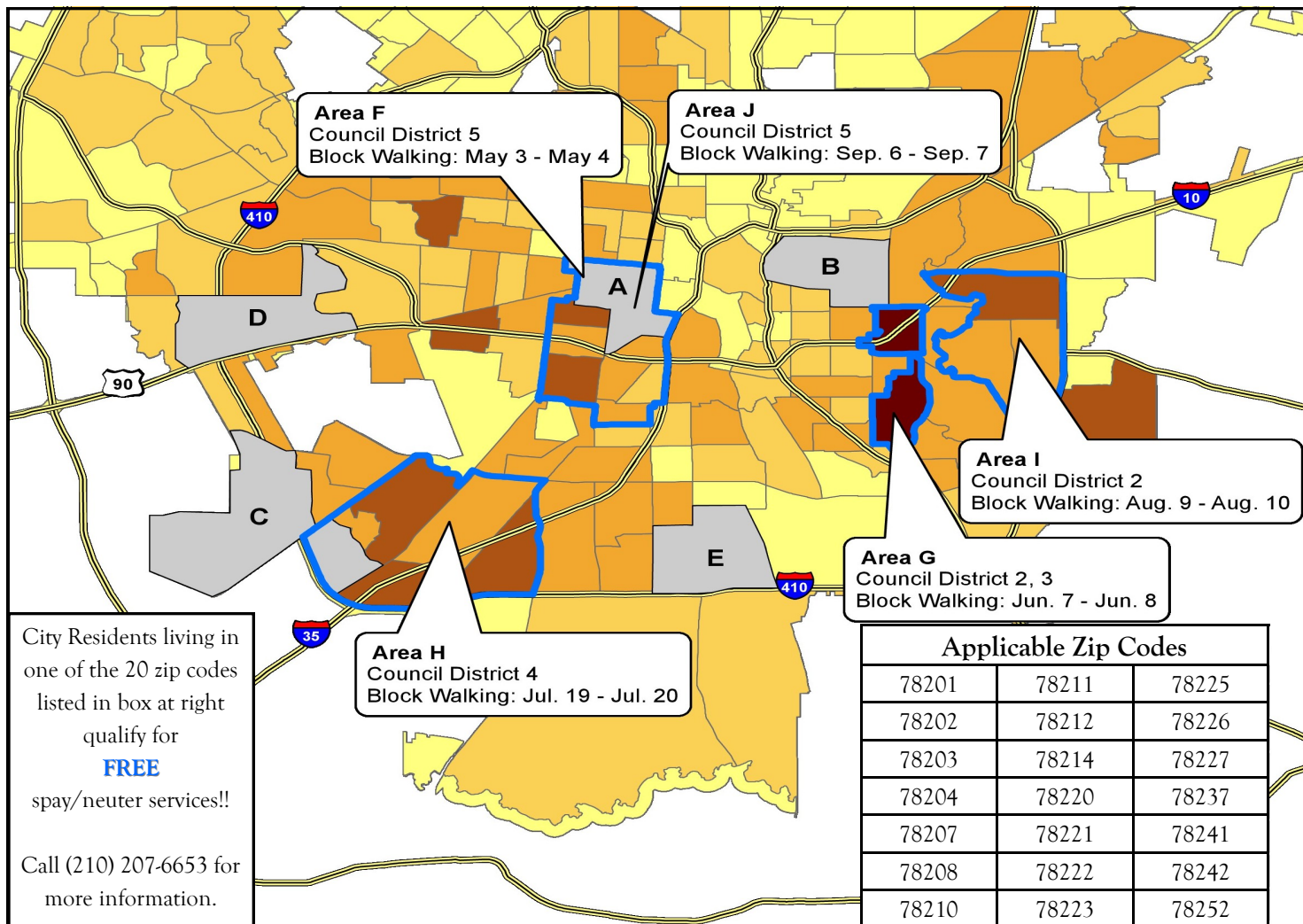


# Comprehensive Neighborhood Sweeps Initiative (CNSI)

The Comprehensive Neighborhood Sweeps Initiative (CNSI) completed a second consecutive year showing success in its all-inclusive services and programs emphasizing responsible pet ownership offered to targeted areas within the community.

Through staff/volunteer block walking efforts, over 27,000 homes were provided information on sterilization services, City ordinances, and free & low-cost vaccination clinics resulting in over 2,500 free rabies vaccinations/city licenses administered and issued. These efforts were followed by an enforcement period conducted by ACS Sweeps Officers where over 500 stray and roaming animals were impounded off of City streets. Due to the overwhelming success of the FY 2012 & FY 2013 initiatives, ACS will continue the program in FY 2014 in 10 targeted areas and increase the number of zip codes for free spay/neuter from any of our Spay/Neuter Initiative Partners to 21 eligible zip codes.

CNSI Area	Area A	Area B	Area C	Area D	Area E	Area F	Area G	Area H	Area I	Area J	TOTAL
Council District(s)	5	2	4	4 & 6	3	5	2 & 3	4	2	5	-
Block Walk Month	Dec	Jan	Feb	Feb	Apr	May	Jun	Jul	Aug	Sept	-
Volunteers	54	62	99	48	88	65	21	33	11	34	515
Homes Visited	2,400	2,826	3,055	2,916	2,477	3,061	1,987	3,650	2,318	2,658	27,348
Rabies Vaccinations Provided	219	185	340	247	245	248	234	301	236	248	2,503
City Licenses Issued	219	185	340	247	245	248	234	301	236	248	2,503
Violations Issued	11	14	18	0	30	25	9	24	6	19	156
Return-to-Owner (Field)	5	4	6	0	2	6	3	3	2	8	39
Animals Impounded	50	71	51	21	29	101	47	52	27	113	562





# FY 2014 INITIATIVES

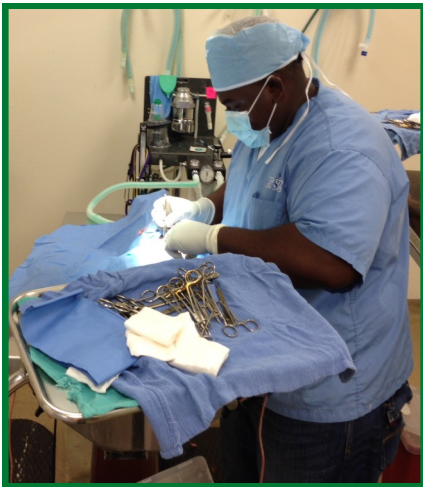
## Enhanced Enforcement

Animal Care Services' has a variety of Initiatives aimed at enhancing the department's enforcement efforts. The department will ask City Council for approval to amend the Chapter 20 Ordinance allowing the department to adopt a Civil Citation process. In addition to the current criminal citation process, adopting civil citations and utilizing an elevated fine schedule, repeat offenders can be held more accountable in ensuring responsible pet ownership. In addition, this will allow our officers to spend less time in court and an additional 1,100 hours in the Field picking up more stray/roaming pets, issuing violations, and educating residents.



The department also seeks to extend the lease at the Brooks overflow shelter. In addition, the department will convert the facility to a quarantine-holding facility for rabies observation and pets held as part of an investigation. This conversion will allow the department to a) quarantine more pets for rabies observation making our neighborhoods safer; and b) have all of our adoptable pets at our main campus for easier viewing by the public.

## Controlling the Stray Population



The clinic completed 58% more surgeries in FY 2013 in comparison to FY 2012. FY 2014 expects to be no different. The ACS Clinic is targeted to completed nearly 15,500 surgeries in FY 2014, an increase of 10% over the FY 2013 targeted amount. The FY 2014 Adopted Budget maintains \$500,000 for the department's Spay/Neuter Program and an additional \$70,000 through a budget amendment and grants for community spay/neuter surgeries. Through our Partners, 10,816 pets in 22 targeted zip codes are eligible to receive free sterilization surgery bringing the total to 26,316 spay/neuter surgeries for FY 2014.

In addition, the department will ask City Council for approval to amend the Chapter 5 Ordinance requiring spay/neuter after the first impoundment. This change will aid in the number of chronically roaming pets picked up by ACS by preventing future litters from being born, adding to the stray population.

## Increasing the Live Release Rate

With a record-breaking 77% Live Release rate for FY 2013, City Council approved funding to maintain a 75% Live Release rate in FY 2014. Successful outreach programs funded again for FY 2014 targeted at both Increasing the Live Release rate and Enhanced Enforcement include: \$300,000 for the High Volume Pet Partner Program to rescue 7,200 pets, \$80,000 for our 10 Rescue Partner Incentive Program Partners to rescue 2,995 pets, \$100,000 for a targeted marketing campaign, and \$70,000 to continue the highly successful Comprehensive Neighborhood Sweeps Initiative (CNSI), educating residents on responsible pet ownership and enhanced enforcement.

The department will also seek City Council approval to reduce the stray hold time for those pets who have an identified live outcome from 3 days to 2 days. Doing so will allow a pet who has an adopter or rescuer waiting, to go through the medical workup and surgery process one day sooner—allowing them to leave ACS and freeing up kennel space for an additional pets.

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CITY OF SAN ANTONIO  
**ANIMAL CARE SERVICES  
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